

# BRINGING SERVICES CLOSER:

U-LEAD with Europe  
Conference

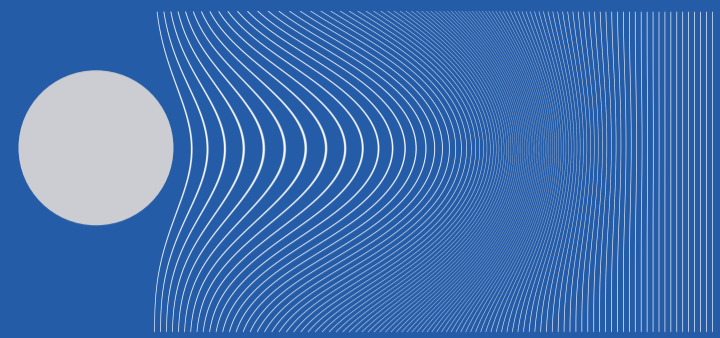
and Memoranda of  
Understanding Ceremony

18.02

KYIV  
KHRESHCHATYK, 2 UKRAINIAN HOUSE

**U-LEAD**  
WITH EUROPE

Support to Improved  
Administrative Service  
Delivery



☕ 08:30 – 09:30 Registration and welcome coffee

## PART 1 Introduction, overview and results

09:30 – 09:50 Opening and welcome speeches

**Andriy Klochko**  
Head of the Parliament  
Committee on State Building,  
Local Governance, Regional  
and Urban Development

**Natalia Starostenko**  
Local Development Sector Manager,  
Delegation of the European Union  
to Ukraine

**Alexandra Fehlinger**  
Deputy Programme Director  
of U-LEAD with Europe  
from GIZ

**Susanna Dellans**  
Programme Director of U-LEAD  
with Europe from Sida

## Results of the Programme on Establishment and Modernisation of ASCs

09:50 – 10:30

- Results of the four rounds for selection and Terms of Reference development
- Methodological support
- Results of monitoring of 25 pilot ASCs

**SALAR team**

10:30 – 11:20

- Implementation of support to hromadas. Introduction

**Christian Sandberg**  
Senior Vice President NIRAS Sweden AB

- Implementation results of rounds 1,2
- Planning and timeline of rounds 2-4

**NIRAS Sweden AB team**

11:20 – 11:30 Information system for ASC «Vulyk»

**Mari Pedak**  
EGOV4UKRAINE Team Leader

☕ 11:30 – 12:00 Coffee Break

## PART 2 Governmental perspective and strategy for administrative services development

12:00 – 12:15 Administrative service delivery in areas bordering temporarily occupied territories

**SALAR team**

**Yuriy Husyev**  
Head of Kherson Oblast State Administration

12:15 – 12:30 Presentation of White Paper on national policy in the sphere of administrative services

**SALAR team**

12:30 – 13:25 Governmental perspectives and discussion

**Viacheslav Nehoda**  
Deputy Minister of Hromadas  
and Territories Development

**Liudmyla Rabchynska**  
Deputy Minister of Digital  
Transformation

**Larysa Bilozir**  
MP of Ukraine, Head of the subcommittee on administrative services  
and administrative procedures

13:25 – 13:35 Support structure of U-LEAD regional offices for local development

**Olena Tomniuk**  
coordinator of the network of U-LEAD regional  
offices for local development

13:35 – 13:40 Instruments of the Association of AHs to enhance services delivery in hromadas

**Oleksiy Ryabokon**  
Deputy Head of Association of AHs, Head of  
"Administrative services, e-Governance and  
Human Resources Management" Platform

🍴 13:40 – 14:30 Lunch

14:30 – 14:50 Swedish experience in administrative services delivery

**Thomas Pålsson**  
Director General, Sweden's  
National Government Service  
Centre

**Paul Larsson**  
Head of Division, Sweden's  
National Government Service  
Centre

## 14:50 – 15:30 Memoranda of Understanding Ceremony with the Heads of 134 partner hromadas of Round 3

**Denys Shmygal**  
Vice Prime Minister – Minister  
of Development of Communities  
and Territories of Ukraine

**Liudmyla Rabchynska**  
Deputy Minister of Digital  
Transformation

**Frederik Coene**  
First Counsellor at EU  
Delegation to Ukraine

**Susanna Dellans**  
Programme Director of U-LEAD  
with Europe from Sida

## PART 3 Methodological support: workshops and discussions

☕ 15:30 – 17:00 Coffee break and parallel sessions/workshops

- Preventing corruption at local level **Cecilia Berglin, Ann Sofi Agnevik**  
Swedish Experts on Anticorruption, SALAR
- Information sharing and citizen engagement at local level **Svitlana Kyseliova, Communications Adviser, Ministry of Education**
- How to make ASC inclusive for everyone **Mykhailo Koriukalov, Kateryna Hai**  
Gender Experts
- Institutional challenges in providing administrative services **U-LEAD with Europe Experts**
- Physical creation of ASC and energy efficiency **Experts on Energy Efficiency and Architecture**