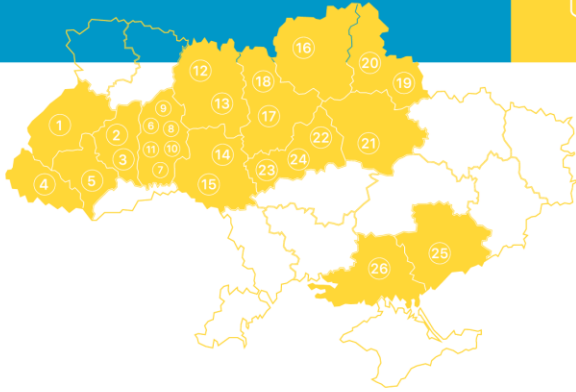


U-LEAD WITH EUROPE

IMPROVING THE DELIVERY OF ADMINISTRATIVE SERVICES IN UKRAINE COMPONENT 2



ACTIVITIES IN COMPONENT 2:

-  INSTITUTIONAL SUPPORT
-  REFURBISHMENT AND EQUIPMENT
-  TRAINING
-  AWARENESS RAISING AND CITIZEN PARTICIPATION
-  SOFTWARE TECHNOLOGIES

26 AMALGAMATED COMMUNITIES

WERE SELECTED AS PILOT PARTNERS FOR THE INCEPTION PHASE IN 2017

On 23 September, U-LEAD Programme Component 2 opens its first ASC in the amalgamated hromada of Tiachiv

The Administrative Service Centre (ASC) has already started working in test mode and is ready to provide relevant and qualitative administrative services to the residents of the amalgamated hromada. In addition to a set of community services that are in the highest demand, the ASC will issue national biometric ID cards and passports for traveling abroad). It should be noted that Tiachiv AH will be the first amalgamated hromada in Ukraine to provide passport and ID card services.

Provision of such services in the ASC will vastly improve the accessibility. In the past, the residents of Tiachiv AH used to have to travel 140 km to Uzhhorod or Mukachevo to obtain passports and ID cards. Revenues from the administrative services will be credited to the local community budget.

The ASC will be officially opened on September 23, on Tiachiv City Day. The contribution to the ASC in Tiachiv from U-LEAD Programme, Component 2, comprises support to the renovation of ASC premises, purchase of ID card and passport equipment, purchase of furniture and IT equipment as well support to the institutional establishment, training of the future members of staff and citizen engagement initiatives.

For more information (in Ukrainian) please visit <http://bit.ly/2eYZP9Q>

Tentative Launch Schedule of first ASCs

September

Tiachiv (Zakarpattia oblast) - 23 September

October

Hostomel (Kyiv oblast) - 12 October

Novi Strilyshcha (Lviv oblast) - 9-13 October

Kipti (Chernihiv oblast) - 9-16 October

Mokra Kalyhirka (Cherkasy oblast) - 9-16 October

November

Erky (Cherkasy oblast) - 1-5 November

Kalyta (Kyiv oblast) - 1-5 November.



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Mykolayivka AH will have a building for ASC that meets European standards for energy-efficiency

A modern ASC will be built in the centre of Mykolayivka village, Sumy Oblast, to provide administrative services to the residents of Mykolayivka AH. About 10,000 residents will have more convenient and easy access to qualitative administrative services. The concept of the ASC is the result of joint efforts of Swedish and Ukrainian experts, working together within the U-LEAD Programme Component 2, Inception Phase.

Thanks to the special energy-saving technologies that will be applied for the construction of the ASC building, the hromada will be saving 30% of the energy required for the ASC operations over the period of 5 years. The ASC will employ 7 professionals who have all been trained by the U-LEAD Programme Component 2. The in-service training is given over a two-month period comprises five learning modules to cover all relevant topics for future ASC staff. The ASC will also have all necessary software programmes installed.

Currently a tender for the construction of Mykolayivka ASC is underway. The estimated cost of the construction project is 50,000 EUR. This ASC is planned to open in December 2017.

For more information (in Ukrainian) please visit <http://bit.ly/2eUixvP>

The Board of SKL International, representatives of U-LEAD Programme Component 2, make introductory visit to Hostomel

A delegation from Sweden visited the community of Hostomel, supported by U-LEAD Programme Component 2 to establish ASC.

Ms. Marie-Louise Rönmark, the chair of SKL International's board noted that the organisation had come to monitor the local implementation of the programme and how it is perceived by the local government and the community. The SKL-I representatives also emphasized the importance of involving local residents in overseeing the ASC operations and local government decision making.

Programme experts are presenting initiatives to encourage and enable citizen participation in decision-making and overseeing the delivery of local administrative services.

For more information (in Ukrainian) please visit <http://bit.ly/2xmNXFx>

U-LEAD Programme raises awareness and encourages citizen participation in the launch of ASCs and service delivery in pilot communities

Experts of the Programme have so far visited 13 amalgamated hromadas where ASCs will be opened and have conducted focus groups with representatives of local authorities, ASC directors and local activists to identify needs in the community.

The lessons learnt from these visits will be used to develop awareness-raising campaigns and ensure citizen participation in ASC service delivery at local level. The visits also marked the beginning of action planning for each pilot community with regard to ASC operations.

For more information (in Ukrainian) please visit <http://bit.ly/2wulBVt>

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