



Seven Administrative Service Centres Opened in Amalgamated Communities with support of U-LEAD with Europe Programme

Over a period of 5 weeks, U-LEAD with Europe team working on improving the delivery of administrative services in partnership with local communities opened seven Administrative Service Centres (ASCs) in five oblasts of Ukraine: Tiachiv ATC (Zakarpattia oblast), Kipti ATC (Chernihiv oblast), Hostomel community and Kalyta ATC (Kyiv oblast), Novi Strilyshcha ATC (Lviv oblast), Yerky ATC and Mokra Kalyhirka ATC (Cherkasy oblast).

ASCs provide a wide range of administrative services including the most in-demand ones among the local residents, such as social services, housing subsidies, registration of residence, land services, real estate registration and others. The U-LEAD with Europe Programme assisted the local communities with establishment of ASCs, by providing institutional support and support to awareness raising campaigns, renovating the premises, and procuring furniture and IT-equipment with needed software. Revenues from the administrative services will be credited to the local communities' budgets. The ASC staff have taken part in an advanced training course developed by Ukrainian and Swedish experts within the Programme.

Schedule for ASCs' openings in November

The following Administrative Service Centres will be opened in November:
28 November – new ASC in Hlobyne ATC
30 November – the first in Ukraine Mobile ASC in Slavuta community.

Ukraine launches the Trembita interoperability system

The launch of the Trembita interoperability system was announced at the 3rd Forum of IT Managers "Interoperability and e-Services". The Trembita system, which got its name from the winner of the open competition, Mr. Oleksiy Tomashuk, will enable the citizens of Ukraine to obtain a much wider range of e-Services in a shorter time.

The initiative is implemented by the EGOV4UKRAINE Project in cooperation with the State Agency for e-Governance of Ukraine and with the support of the EU, and governments of Sweden and Estonia. The Trembita will start operating in Ukraine in the coming months and will be an important step towards ensuring efficient e-Services in Ukraine.

The lower the level of government, the higher representation of women: gender analysis of the October 29 local elections

On October 29, local elections took place in 201 amalgamated territorial communities across Ukraine. The gender expert of the U-LEAD with Europe Programme has studied the local election results and discovered an interesting gender power balance trend in Ukraine. There is a strong correlation between the level of government and the number of women represented in electoral lists: the lower the level of government, the higher representation of women candidates. According to the election results, 3 women were elected heads of towns of rayon significance, which is 12% of the total number of elected heads. The average age of elected women is 53. All elected women have higher degrees and held senior positions in their towns: Oksana Andrianova was the mayor of Ichnia town, Tetiana Kovzhenyuk was the head of the rayon council, and Nila Ostrovska was the head of the Krasyliv rayon state administration.

Out of 61 elected heads of village councils, 11 are women (or 18% of the total number of elected village heads). The average age of elected women is 51. The youngest woman is 42 years old. 90.9% or 10 of the elected women heads have higher degrees and only one of them has a college level degree.

For more details, please visit our site (Ukrainian): <http://bit.ly/2zNh8T5>

Study visits to efficient ASCs continue

In November, the U-LEAD with Europe Programme continued organising study visits to efficient ASCs. 40 employees of 7 newly established centers visited their colleagues in Lviv and Kremenchug to study their experience and improve the delivery of local administrative services for the population.

During the visits, participants learned best practices and advanced their practical skills in receiving documents, in particular biometric passport and ID card application documents. The managers of the host ASCs shared their experience on the specifics of launching and operating the institution. Such exchange of experience will facilitate the improvement of the centres' operations as well as the quality of administrative services provided there.

Announcement of contract award for construction of ASC facility in Polonne Town, Khmelnytskyi Oblast

A new Administrative Service Centre facility will be constructed in the town of Polonne, Khmelnytskyi Oblast. In this regard SALAR conducted an open tender in which the company Servus Sumy LTD was elected and awarded the contract.

ABOUT U-LEAD WITH EUROPE'S SUPPORT TO IMPROVED ADMINISTRATIVE SERVICE DELIVERY

U-LEAD with Europe is a multi-donor programme that runs from August 2016 – April 2020. It is financed by EU and its member states Denmark, Estonia, Germany, Poland and Sweden.

The aim is to contribute to the ongoing decentralisation reform in Ukraine in general, and to empower local communities to deliver high quality administrative services to the citizens through Administrative Service Centres establishment and support.

The expected result is to support up to 600 ASC to live up to the expectation of the citizens of Ukraine till the end of 2020 year.

U-LEAD with Europe's Support to Improved Administrative Service Delivery is implemented by Sida and its subcontracted partner Swedish Association of Local Authorities and Regions, SALAR.

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